

PRACTICE FEES

Shell Cove Family Health is a mixed billing practice. We bulk bill appointments for pension / concession card holders and patients 16 years and under. Care plans and Mental health care plans are bulk billed.

All other appointments will attract a private fee payable on the day of consultation.

All appointments are based on 15 minute time slots and Medicare rebates will vary.

Consultation Fees			
Item	Fee	MBS Rebate	Out of pocket expense
Short consultation (less than 5 mins)	\$37.00	\$17.20	\$19.80
Standard consultation (from 5 mins - 20 mins)	\$58.00	\$37.60	\$20.40
Long consultation (from 20 mins - 45 mins)	\$92.00	\$72.80	\$19.20
Prolonged consultation (more than 45 mins)	\$126.00	\$107.15	\$18.85
Procedure Fees			
Item	Fee		
Dressings	\$10.00	-	-
Procedure Fee	\$35.00	-	-
Commercial & Licence Consultation	\$90.00	-	-
Pre-Employment Consultation	\$90.00	-	-
Iron Infusions	\$25.00	-	-
Removal of IUD	\$20.00	-	-
Forms not otherwise covered by Medicare e.g. Insurance	Time based fees as per consultation fees (no Medicare rebate)	-	-

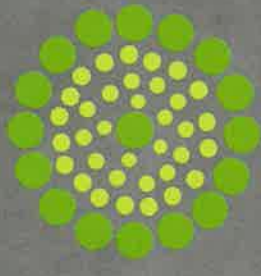
Shell Cove Family Health is open:

Monday 8.00am - 7.00pm
 Tuesday, Wednesday, Thursday and Friday
 8.00am - 6.00pm
 Saturday 8.00am - 12.00pm



Information current as at July 2018.
 Information provided in this brochure may be subject to change.

Shell Cove Family Health is owned and operated by Grand Pacific Health. Grand Pacific Health gratefully acknowledges the financial and other support from the Australian Government Department of Health.



Shell Cove
 FAMILY HEALTH

OUR TEAM

MEDICAL TEAM

Dr Jenny Asquith
 Dr Fiona Conlon
 Dr Simone Foley
 Dr Toby Jackson
 Dr Kelly McLean
 Dr Andrew O'Brien
 Dr Mythilly Reddy
 Dr Carl Simpson

ALLIED HEALTH TEAM

Kelly Cole
Psychologist
 Cherie McCafferty
Psychologist
 Karin Sandquist
Psychologist
 Elizabeth Smith
Exercise Physiologist

GP REGISTRARS

Dr Emma Schimann

NURSING TEAM

Janice Love
 Suzanne Rudland
 Julie Stack

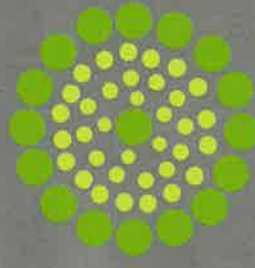
ADMIN TEAM

Rachael Phillips
Practice Manager

Amanda
 Ebony
 Laura

SOUTHERN PATHOLOGY

GERRINGONG PHYSIOTHERAPY



Shell Cove
 FAMILY HEALTH

PRACTICE INFORMATION

2 Shallows Drive, Shell Cove

Call **4220 8800** to make an appointment today or book online at www.scfh.org.au

APPOINTMENTS

OUR SERVICES

Shell Cove Family Health (SCFH) is open Monday to Saturday, with extended hours during the week to help you access the health care you need.

BOOKING AN APPOINTMENT

Bookings can be made by calling reception on (02) 4220 8800 or online via www.scfh.org.au. Standard consultations are up to 15 minutes in duration (approx).

If you have more than 1 health problem or have forms to be completed, please check with reception to see if extra time is required. Some forms may incur a fee and are not eligible for a rebate from Medicare. Patients must be present when having forms completed.

Each appointment is for one person only. If you have other family members who require medical attention, please make a separate appointment for them. Home visits can be arranged for existing patients at the GPs discretion and through advanced bookings.

NEW PATIENTS

New patients can book with the practice or online. To transfer records from another practice, you can request the transfer of clinical information to SCFH. Please see reception for a copy of the request form.

CANCELLATION POLICY

Please advise reception staff with sufficient notice if you are unable to attend your appointment. If for some reason you do not notify our staff, a fee may apply.

IMPORTANT TELEPHONE NUMBERS:

Emergency: 000
Ambulance: 112
Health Direct: 1800 022 222
Poisons Information Centre: 131 126

MEDICAL SERVICES

- Chronic and complex illnesses
- Acute health care
- Preventative health
- Work Cover services
- Skin Checks
- Mental Health

NURSING SERVICES

- Women's health checks
- Childhood immunisations
- Cervical Screening
- Antenatal and postnatal care
- Wound care
- Nurse support visits

ALLIED HEALTH SERVICES

- Dietetics
- Exercise Physiology
- Psychology
- Pathology
- Physiotherapy

REMINDER SYSTEMS

- Cervical Screening
- Diabetes register
- Australian Childhood Immunisation Register (ACIR)
- Chronic Disease Management

AFTER HOURS CARE

The Radio Doctor Illawarra service is available to residents in the Illawarra who require after hours care.

This is a bulk billed service and operates on weeknights, weekends and public holidays.

To access the service call (02) 4228 5522.

MEDICAL RECORDS

You have a say over who can see your record, speak to your GP if you would like to change access. All clinical staff use Best Practice medical record software, this means that if you see different clinicians at SCFH they will have access to the same record. Please notify reception of your GP preferences so this can be noted on your record.

RESULTS / PRESCRIPTIONS

A follow up appointment is required with a GP to receive results of any tests and for any repeat prescriptions. It is the policy of SCFH that phone, email and fax advice will not be given. It is also encouraged that you return to see the GP who initially requested the tests.

TEACHING

SCFH is a teaching practice, providing a learning forum for medical students. You may be invited to see a medical student prior to seeing the GP that you are booked with. Please advise reception of your preferences regarding medical student consultations.

FEEDBACK

As part of our quality assurance and accreditation processes we invite patients to participate in an annual survey to provide feedback about the practice. We also welcome regular feedback. You can contact the Practice Manager to provide feedback about our service. All feedback and information provided is confidential and will assist us to improve our services.

Alternatively, you can raise any concerns with the Health Care Complaints Commission:

Locked Bag 18
 Strawberry Hills NSW 2012
 Phone: 1800 043 159